



IICRC
Institute of Inspection Cleaning
and Restoration Certification

FOR IMMEDIATE RELEASE

IICRC Offers Tips for Flood Damage Self-Mitigation

Tips for home and business owners to limit Hurricane Harvey flood damage until professional help arrives

LAS VEGAS – Aug. 31, 2017 – You’ve just been cleared to return to your home or business and find it severely damaged by Hurricane Harvey floodwaters. What do you do now?

The Institute of Inspection, Cleaning, Restoration and Certification (IICRC), a nonprofit standards-setting and credentialing body for the inspection, cleaning and restoration industry, is offering home and business owners a list of self-mitigation strategies to limit their losses until professional help arrives.

“Once flood waters retreat, it’s important to act quickly, but appropriately, to mitigate flood damage to homes and businesses,” said IICRC Chairman Pete Duncanson. “We hope home and business owners will use these self-mitigation procedures to help limit damage while waiting for professionals to arrive.”

Before entering a building where flood damage may have occurred, make sure it’s safe: check for electrical hazards and structural damage, and use proper protective gear like boots, gloves and respirators. Before starting any construction or repairs, check for common hazardous materials like lead paint and asbestos, which may require help from professional and state-licensed contractors.

Then, follow these tips:

- 1. Act quickly.** The severity of damage escalates the longer water sits and building components and contents stay wet, so time is of the essence in the aftermath of a flood. In fact, mold will grow within 48-72 hours, so aim to start removing water and drying the environment as soon as possible.
- 2. Ventilate affected areas to prevent mold growth.** Mold loves moisture and organic materials such as paper or particleboard. In order to mitigate damage, open windows if weather permits and maintain moderate temperatures.
- 3. Assess damage to items and materials.** Assess the type of water absorbed by items, such as rainwater, water from broken pipes, contaminated river water or bacteria-filled

sewage, when salvaging items. The IICRC strongly recommends that in water damages where there are contaminants present (e.g., bacteria, sewage, mold) or where small children or immune-compromised individuals are present, that an inspection be conducted by a trained restorer and remediator.

- 4. Take photos.** It may be helpful to keep a record of activities before, during and after cleanup for insurance purposes. Take photos or video to inventory damage as well as discarded material.
- 5. Expose pockets of saturation.** Hidden and concealed pockets of water, such as in layers between building materials, need to be opened for cleaning and drying. Wet carpets can usually be dried by professionals with the right equipment, but carpet padding, which is like a big sponge, should be discarded. Wood base trim and hardwood can also be saved with the right equipment if they can be accessed and completely dried on both sides. Remember to investigate concealed cavities such as behind walls, in mechanical spaces, under cabinets and furniture, and in crawl spaces.
- 6. Conduct a thorough cleaning.** Durable, non-porous or semi-porous materials, such as studs and joists, hardwood flooring and vinyl products, can be cleaned with common cleaning products or specialized products with detergents. After a thorough cleaning of salvageable materials, a disinfectant solution may need to be applied in case of harmful bacteria from sewage, river water debris or even standing water that has gone bad. If vacuuming, use a HEPA-filter vacuum to remove allergens, fine dust and spores.
- 7. Confirm drying before reconstruction.** In order to prevent dry rot and structural damage, it's important not to reconstruct or cover wood and other wet materials until the moisture content has been adequately reduced. A water restoration professional can confirm proper drying before reconstruction.

Immediately after a storm, a home or business owner should contact their insurance provider for a storm damage assessment by an adjuster. Insurance companies can often provide a list of credible restoration companies from which owners can choose. As an international non-profit organization, the IICRC is dedicated to providing advice to property owners on proper and safe clean-up, and providing certification to professionals in water damage restoration.

To find a list of certified restorers in your area, or to confirm the certification of any company that has contacted you, call the IICRC at 1-844-464-4272 or visit:

<https://iicrc.org/iicrcgloballocator/>

About IICRC

The IICRC is a global, ANSI-accredited Standards Developing Organization (SDO) that credentials individuals in 20+ categories within the inspection, cleaning and restoration industries. Representing more than 54,000 certified technicians and 6,000 Certified Firms in 22 countries, the IICRC, in partnership with regional and international trade associations, represents the entire industry. The IICRC does not own schools, employ instructors, produce

training materials or promote specific product brands, cleaning methods or systems.
For more information, visit www.iicrc.org.

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